

## Consumer Protection Council, Rourkela

### Consumer Dispute Cases pursued from 1989 – 2011

Sl. No.	Cause Title	Name of the Court	Case No.	No. of Consumers Represented	Subject	Prayer Allowed / Not Allowed	Auth. Rep. For CPC, Rourkela
1	Consumer Protection Council, Rourkela Vs Lohia Machines Ltd., Kanpur	State Commission, Orissa	CD Case No. 48 of 1989	87	Non-refunding of Booking Advance	Allowed	Secretary (B.Vaidyanathan)
2	Consumer Protection Council, Rourkela Vs Andhra Pradesh Scooters Ltd.	State Commission, Orissa	CD Case No. 49 of 1989	24	Non-refunding of Booking Advance	Allowed	- do -
3	Consumer Protection Council, Rourkela Vs Andhra Pradesh Scooters Ltd.	NCDRC	Original Petition No. 29 of 1990	227	Non-refunding of Booking Advance	Allowed	- do -
4	Consumer Protection Council, Rourkela Vs Lohia Machines Ltd., Kanpur	NCDRC	Original Petition No. 30 of 1990	1504	Non-refunding of Booking Advance	Allowed	- do -
5	Consumer Protection Council, Rourkela Vs Northern Railway & Others	NCDRC	Original Petition No. 17 of 1991	Public Interest	Poor upkeep /Unhygienic condition of railway compartments	Allowed	- do -
6	Consumer Protection Council, Rourkela Vs National Insurance Co. Ltd.	District Forum, Sundergarh	CD Case No. 13 of 1991	1	Non-payment of genuine accident claims.	Not Allowed	- do -
7	Consumer Protection Council, Rourkela Vs National Insurance Co. Ltd.	State Commission, Orissa	CD Appeal No. 46 of 1993	1	- do -	Allowed	- do -

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8	Consumer Protection Council, Rourkela Vs Telecom District Engineer, Rourkela	District Forum, Sundergarh	CD Case No. of 1991	1	Whimsical disconnection of telephone connection	Allowed	Secretary (B.Vaidyanathan)
9	Consumer Protection Council, Rourkela Vs M/s Gals-N-Dolls, Rourkela	District Forum, Sundergarh-II	CD Case No. of 1991	1	Non-supply of goods, after accepting payment	Allowed	- do -
10	Consumer Protection Council, Rourkela Vs M/s Clean India, Rourkela	District Forum, Sundergarh	CD Case No. of 1991	1	Compensation for damaged saree.	Allowed	- do -
11	Consumer Protection Council, Rourkela Vs Indian Airlines	NCDRC	Original Petition No. of 1993	Public Interest	Non-specification of fees, for booking tickets by off-line Travel Agents.	Not Allowed	- do -
12	Consumer Protection Council, Rourkela Vs Sipani Automobiles, Bangalore	District Forum,-II, Bangalore	CD Case No. of 1993 (?)	1	Non-refunding of Booking Advance	Allowed	- do -
13	Consumer Protection Council, Rourkela Vs M/s Jilex Finance & Investment Ltd., Calcutta	State Commission, Orissa	CD Case No. 275 of 1993	86	Non-payment of matured policies.	Allowed	- do -

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14	Consumer Protection Council, Rourkela Vs Rourkela Regional Improvement Trust	NCDRC	First Appeal Nos. 151 to 166 of 1994	14	Can the State Commission allow the Opposite Party itself to decide a dispute?	Allowed	- do -
15	Consumer Protection Council, Rourkela Vs GM, South Eastern Railway	District Forum, Sundergarh-II	CD Case No. of 1994	4	Not providing accommodation to passengers, who had confirmed berths.	Allowed	- do -
16	Consumer Protection Council, Rourkela Vs Asst. Post Master, Bhubaneswar	District Forum, Sundergarh-II	CD Case No. 26 of 1994	1	Violating terms of NSC Certificates issued, as well as the Gazette Notification	Not Allowed	- do -
17	Consumer Protection Council, Rourkela Vs Asst. Post Master, Bhubaneswar	State Commission, Orissa	CD Appeal No. 328 of 1994	1	- do -	Not Allowed	- do -
18	Consumer Protection Council, Rourkela Vs Asst. Post Master, Bhubaneswar	NCDRC	Revision Petition No. 1106 of 1995	1	- do -	Not Allowed	- do -
19	Consumer Protection Council, Rourkela Vs Sree Shyam Air Services, Rourkela	District Forum, Sundergarh-II	CD Case No. 59 of 1995	1	Non-delivery of the consignment.	Not Allowed	- do -

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20	Consumer Protection Council, Rourkela Vs Sree Shyam Air Services, Rourkela	State Commission, Orissa	CD Appeal No. 213 of 1996	1	Non-delivery of the consignment.	Allowed	Secretary (B.Vaidyanathan)
21	Consumer Protection Council, Rourkela Vs Sr. Supdt. Of Post Offices	District Forum, Sundergarh-II	CD Case No. 298/93, Tr. 94/95	2	Unauthorised withdrawals from CTD Accounts	Partially Allowed	- do -
22	Consumer Protection Council, Rourkela Vs Sr. Supdt. Of Post Offices	State Commission, Orissa	CD Appeal No. 620 of 1996	2	- do -	Allowed	- do -
23	B.Vaidyanathan, Secretary, Consumer Protection Council, Rourkela Vs General Manager, Southern Railway	NCDRC	Original Petition No. 8 of 1995	Public Interest	Whimsical diversion of Bokaro-Alleppey Express, from Chennai Central.	Not allowed (But Railways implemented the Demand)	- do -
24	Consumer Protection Council, Rourkela Vs Lucknow Development Authority	District Forum, Lucknow	CD Case No.	1	Non-refund of Booking deposit.	Allowed	- do -

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25	Consumer Protection Council, Rourkela Vs Rourkela Regional Improvement Trust / Rourkela Development Authority	State Commission, Orissa	CD Case Nos. 336, 338, 345, 346, 350, 353, 354, 358, 360, 362, 364, 365, 366/92 and 182/93	14	Non-providing of infrastructural facilities; violation of Plan and Specifications; delay in handing over possession , etc.	Partially Allowed	- do -
26	Consumer Protection Council, Rourkela Vs Rourkela Development Authority	NCDRC	First Appeal Nos. 253-257 of 1998	5	- do -	Allowed	- do -
27	Consumer Protection Council, Rourkela Vs Indian Oil Corporation Ltd.	State Commission, Orissa	CD Case No. 13 of 1997	Public Interest	Undue delay and stoppage of Home delivery of LPG refills.	Allowed	- do -
28	Consumer Protection Council, Rourkela Vs Chairman, Indian Railways & Ors.	NCDRC	Original Petition No. 292 of 1996	Public Interest	After collecting I Class Rail fare, providing II Class Chair Car facility, in Ispat Express.	Not Allowed	- do -
29	Consumer Protection Council, Rourkela Vs Chairman, Indian Railways & Ors.	Supreme Court	Civil Appeal 48 of 1999	Public Interest	- do -	Not Allowed (But Railways implemented the Demand)	- do -

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30	Consumer Protection Council, Rourkela Vs South Eastern Railway	State Commission, Orissa	CD Case No. of 1996	Public Interest	Providing incorrect information by the Railway Enquiry.	Partly Allowed	Secretary (B.Vaidyanathan)
31	Consumer Protection Council, Rourkela Vs Kalinga & Kalinga Bus Service	District Forum, Sundergarh-II	CD Case No. of 1997	16	Non-completion of journey, due to poor maintenance.	Allowed	- do -
32	Consumer Protection Council, Rourkela Vs Principal, St. Paul's School, Rourkela	District Forum, Sundergarh-II	CD Case No. 171 of 1999	1	Non-refunding of fees paid, though the student withdrew much before the commencement of the academic year.	Partly Allowed	- do -
33	Consumer Protection Council, Rourkela Vs K.K. & Sons, Rourkela	District Forum, Sundergarh-II	CD Case No. of 1998	1	Failure to comply with Warranty service (mixie).	Allowed	- do -
34	Consumer Protection Council, Rourkela Vs Utkal Travels & Tours, Rourkela	District Forum, Sundergarh-II	CD Case No 250 of 1999.	4	Stranded in Andaman, as the Agent misled that the Return flight tickets were also confirmed,	Allowed	- do -

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35	Consumer Protection Council, Rourkela Vs Indian Oil Corporation Ltd. & Ors.	NCDRC	Original Petition No. 224 of 2001	Public Interest	Under-weightment of LPG refills, due to shortcomings in the Bottling Plants, spread across the country.	Allowed	Secretary (B.Vaidyanathan)
36	In the matter of Authorised Representatives of Parties	NCDRC	Revision Petition No. 1017 of 2002	Public Interest	Whether an Authorised Representative of even a Consumer Organisation can appear and argue in consumer courts or not?	Allowed	- do -
37	Consumer Protection Council, Rourkela Vs Fabmall (India) Pvt. Ltd. & Ors.	II Addl. District Forum, Bangalore Urban District	CD Case No. 737 of 2005	1	Supply of damaged Microwave Oven.	Allowed	- do -
38	LG Electronics India Pvt. Ltd. Vs Consumer Protection Council, Rourkela	State Commission, Karnataka	CD Appeal No. 793 of 2006	1	The Oven supplied was in order and M/s Fabmall was responsible.	Not Allowed	- do -

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39	Rourkela Development Authority Vs Consumer Protection Council, Rourkela	Supreme Court	SLP (Civil) 14380/2006	5	The Appellant claimed that the allotments had already been cancelled and NCDRC had not taken note.	Not Allowed	Secretary (B.Vaidyanathan)
40	Consumer Protection Council, Rourkela Vs Indian Oil Corporation Ltd. & Ors.	NCDRC	Review Petition – MA No. 257 of 2007	Public Interest	The Commission had overlooked certain important provisions of the Consumer Protection Act, nor reasons adduced for disallowing.	Not Allowed	Chief Mentor (B.Vaidyanathan)
41	Consumer Protection Council, Rourkela Vs Indian Oil Corporation Ltd. & Ors.	Supreme Court	Civil Appeal 10126/2010	Public Interest	Failure to invoke certain important provisions of CP Act, relating to loss suffered by the community at large.	Pending	- do -