

# Strata<sup>®</sup> CIX<sup>™</sup> Product Bulletin

PBCIX-0129 November 11, 2009

## New Health Care Vertical Application from Cornell Communications

Toshiba is pleased to announce the new health care product family from Cornell Communications. The 4000 series Visual Nurse Call system and AURA<sup>™</sup> 2.0 Emergency Response Systems are suitable for senior living homes, assisted living homes, and nursing homes by providing the reliable and easy to use nurse call system. Cornell also offers a wireless based solution that includes pull cords, mobile pendant and bed side station. Wireless installations can reduce the cost of wiring and provide those facilities with more flexible ways to implement a complete nurse call system. For more advanced solutions, Cornell's Aura system can provide alarm display, notification, and reporting functions. Cornell Health Care solutions provide those facilities with a better Return On Investment (ROI) by lowered costs through more effective staff management and revenue increase through the better patient/resident care.

Cornell's product can be integrated with Strata CIX to provide the telephone knock off alarm and audio notification feature.

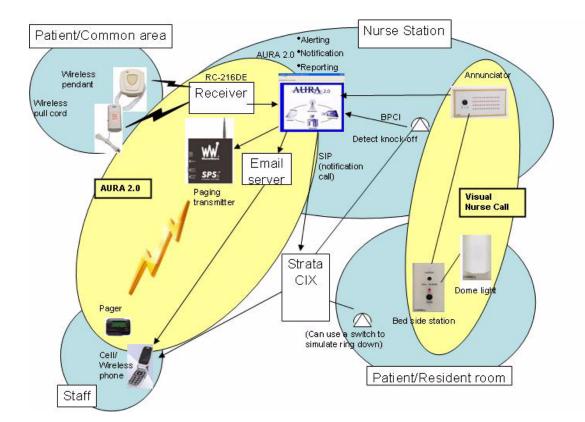
#### **Overview**

The health care market is growing rapidly as the population of the older people is growing due to the advancement of the medical treatment and the increased awareness of the healthy life.

Cornell's Nurse Call Systems products can address the needs of various facilities through its wide range of products. The basic traditional nurse call system can offer the simple and reliable nurse alert system, and in many cases, the existing cabling may be used when upgrading the existing system.

For facilities which require a wireless based solution, the AURA 2.0 Emergency Response System can support many wireless based devices including a mobile pendant that can address the emergency situation when the patient is not in the room. The AURA 2.0 Emergency Response System also provides multiple ways of notification when an alarm is triggered. It also provides useful and important reports such as response time which can be used for the facility as a marketing tool to show their better management capability, and it may also be used for dispute resolution.

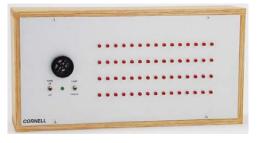
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## **Cornell products**

#### **Visual Nurse Call System**

Cornell provides the basic nurse call system through its Visual Nurse Call system. It includes a pull cord and a bed side station at the patient's bed and the annunciator at the nurse station. When a patient/resident presses the button or pull the cord, notification is sent to the annunciator. These devices are all UL1069 listed.



Annunciator



**Bed Side Station** 





Call Cord

Corridor Light

## **AURA 2.0 Emergency Response System**

The AURA 2.0 Emergency Response System mainly adds four advanced features to traditional nurse call systems as follows.

- Wireless support
- Alert display
- Notifications
- Reporting

An AURA 2.0 Emergency Response System may be integrated with an existing nurse call system to add these features.

#### **Wireless devices**

The AURA 2.0 Emergency Response System adds wireless device support to the traditional wired nurse call system. The wireless solution gives more flexible coverage for emergencies and eliminates the cabling requirement. Wireless devices include wireless pull cords, mobile pendants, and bedside stations. These devices will notify the AURA 2.0 Emergency Response System of an emergency situation.



Wireless Pull Cord

Wireless Pendant



Wireless Bedside Station

#### Alert Display

The AURA 2.0 Emergency Response System provides the alert notification display. In addition to wireless devices, a traditional nurse call system can be also integrated with the AURA 2.0 Emergency Response System to display the alert information. Alerts can be color coded and can be customized to suit to the needs of the customer.

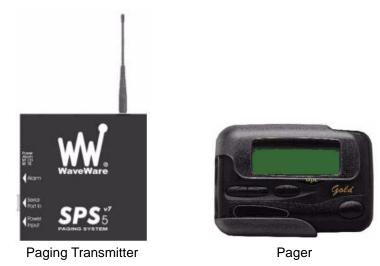
10-02-2009 17:07:10 Maintenance password entered	
AU	RA by CORWELL 2.0
ALERT N	OTIFICATION
Bath Alarm Rm-121 00mir	
Bath Alarm Rm-122 00mir	
Bed Alarm Rm-121 00mir	
Alert Notification Color Key	
Bed Bath	
Pendant	
	Instant Messenger Home

Alert Notification Window

#### Notifications

Once the AURA 2.0 Emergency Response System detects an emergency situation, it can notify a care giver through various ways of notifications that include pagers, Email and SMS as well as audio

notification to any phone device such as cell phone and/or wireless phone. Notifications can be customized to meet the specific customer needs.



### Reporting

The AURA 2.0 Emergency Response System provides the various reports that help to manage the staff and patient/resident more effectively. The response time report, for example, shows the lowest, highest, and average response time for each device. This report can be used to measure the performance of the operations and can be used to manage the staff more efficiently. It may be also used to market the facility's services to prospects.

			D	esponse Tim		anart			
Room#	Acct#	Туре	Name		ount	Low Time	High Time	Avg Time	
0322	9021	300 Wing	Room 3	22 0	200	006 <sec></sec>	1134 <sec></sec>	0194 <sec></sec>	1
0322	9179	Cord 300	Room 3	22 0	021	007 <sec></sec>	0349 <sec></sec>	0090 <sec></sec>	-
0323	9022	300 Wing	Room 3	23 0	106	000 <sec></sec>	1387 <sec></sec>	0168 <sec></sec>	
0323	9180	Cord 300	Room 3	23 0	023	003 <sec></sec>	0248 <sec></sec>	0073 <sec></sec>	
0323	9189	Cord 300	Room 3	32 0	014	001 <sec></sec>	0429 <sec></sec>	0093 <sec></sec>	
0324	9023	300 Wing	Room 3	24 0	200	013 <sec></sec>	7408 <sec></sec>	0231 <sec></sec>	
0324	9181	Cord 300	Room 3	24 0	045	013 <sec></sec>	0696 <sec></sec>	0140 <sec></sec>	
0325	9024	300 Wing	Room 3	25 0	200	005 <sec></sec>	1798 <sec></sec>	0248 <sec></sec>	
0325	9182	Cord 300	Room 3	25 0	089	004 <sec></sec>	9999 <sec></sec>	0252 <sec></sec>	
0326	9025	300 Wing	Room 3	26 0	200	000 <sec></sec>	2786 <sec></sec>	0282 <sec></sec>	
0326	9183	Cord 300	Room 3	26 0	056	001 <sec></sec>	0460 <sec></sec>	0094 <sec></sec>	
0327	9026	300 Wing	Room 3	27 0	200	003 <sec></sec>	1181 <sec></sec>	0215 <sec></sec>	
0327	9184	Cord 300	Room 3	27 0	104	007 <sec></sec>	0615 <sec></sec>	0116 <sec></sec>	
0328	9027	300 Wing	Room 3	28 0	200	003 <sec></sec>	1255 <sec></sec>	0248 <sec></sec>	
0328	9185	Cord 300	Room 3	28 0	011	001 <sec></sec>	0244 <sec></sec>	0087 <sec></sec>	
0329	9028	300 Wing	Room 3	29 0	200	003 <sec></sec>	1731 <sec></sec>	0230 <sec></sec>	
0329	9186	Cord 300	Room 3	29 0	065	012 <sec></sec>	0592 <sec></sec>	0125 <sec></sec>	
0330	9029	300 Wing	Room 3	30 0	200	003 <sec></sec>	1271 <sec></sec>	0208 <sec></sec>	
0330	9187	Cord 300	Room 3	30 0	006	001 <sec></sec>	0002 <sec></sec>	0001 <sec></sec>	
0331	9030	300 Wing	Room 3	31 0	200	010 <sec></sec>	2836 <sec></sec>	0265 <sec></sec>	
0331	9188	Cord 300	Room 3	31 0	014	001 <sec></sec>	0323 <sec></sec>	0104 <sec></sec>	
0332	9031	300 Wing	Room 3	32 0	200	003 <sec></sec>	1340 <sec></sec>	0242 <sec></sec>	
0333	9032	300 Wing	Room 3	33 0	200	006 <sec></sec>	4682 <sec></sec>	0374 <sec></sec>	
0333	9190	Cord 300	Room 3	33 0	027	001 <sec></sec>	0447 <sec></sec>	0079 <sec></sec>	
0334	9033	300 Wing	Room 3	34 0	181	003 <sec></sec>	1387 <sec></sec>	0243 <sec></sec>	
0334	9191	Cord 300	Room 3	34 0	001	031 <sec></sec>	0031 <sec></sec>	0031 <sec></sec>	

**Response Time Report** 

#### **Strata CIX integration**

Cornell's AURA 2.0 Emergency Response System can be integrated with Strata CIX in several ways.

Audio Device

The patient/resident may bring their own phone, it can be used in the room if the facility allows. Those phones are connected to Strata CIX for voice communications. The Strata CIX system can offer a digital or IP telephone set which provides more advanced features such as one touch buttons, display, speaker phones and so on.

Knock Off alarm

A patient/resident may pick up the phone but cannot dial due to an emergency issue. Strata CIX can route those calls to the nurse station phone. When the optional BPCI is used, it is integrated with the AURA 2.0 Emergency Response System to notify the care giver of the knock off alarm.

Audio Notification

The AURA 2.0 Emergency Response System can dial up the phone through its built-in SIP phone feature which is compatible with Strata CIX system. It can be a wireless or cordless phone that Toshiba provides or any other cell phone the facility may use. The destination number can be configured through an AURA 2.0 Emergency Response System.

### **System Compatibility**

Cornell products are compatible with all current Strata CIX models (Strata CIX 40/100/200/670/1200).

## **Ordering Information**

The Toshiba Part Number table, at the end of this document, shows all the part numbers available for Cornell's Series 4000 & AURA 2.0 systems. For detail descriptions of items, please check www.cornell.com or Cornell Sales Support at 800-558-8957. Pricing information is available in the Price book on the FYI web site. Please note that freight charge will be added separately.

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### **Maintenance and Warranty**

Cornell provides 90 days to three year warranty depending on the items as shown below. If an item is found to be defective, it will be replaced by Cornell. Please contact Cornell technical support at 800-558-8957 to obtain the RMA number. The defective unit must be sent back to Cornell directly.

Items	Warranty Period
PC server for AURA 2.0 Emergency Response System	One Year
Pager	90 Days
Wired peripheral devices	Three Years
Wireless peripheral devices	Three Years

### Return

An unopened item may be returned subject to a 25% restocking fee within 90 days of shipment. Please consult Toshiba Customer Service.

### Sales support

Toshiba Application Desk at 949-583-3354 and Cornell Sales Support at 800-558-8957 provide dealers with the sales support including the configuration of the system. A Cornell regional sales map is available in the 3rd Party > Cornell section of FYI. Please be sure to work with Cornell sales support before placing the order to choose the correct devices and peripherals for the customer.

## **Technical Support**

Cornell provides dealers with the technical support on their products. Please contact Cornell Technical Support at 800-558-8957. The normal business hour is 8:00 am through 5:00 p.m. Central Time Monday through Friday. Emergency calls outside of the normal business hour is handled by the voice mail system, and the tech support will contact the dealer.

Please refer to Application Guide document on FYI > 3rd Party > Cornell for Strata CIX setup information.

## Training

A Toshiba Sales webinar is planned on December 4, as a part of the TGIF seminar. Additional sales training webinars will be scheduled by Cornell. Please contact Cornell for the next available webinar schedule.

Toshiba and Cornell will offer two technical webinars at no charge to Toshiba authorized dealers. The schedule will be announced later. The recorded training will be posted on Toshiba Training site after the first webinar is completed. The technical training either through the live webinar or the recorded session is mandatory to sell and install Cornell heal the care system.

Cornell will also offer the fee-based webinar training on demand. Please contact Cornell Tech support at 800-558-8957 for details.

## **Toshiba Part Numbers**

Cornell AURA 2.0 Emergency Response System/Visual Nurse Call System			
TAIS Part Number	Product Description		
AURA 2.0 Emergency Response System			
CO-TR-S100E	Smoke Detector/Transmitter		
CO-TR-U100IVE	Reduced Size Universal Transmitter		
CO-TR-P100E	Water Resistant Pendant-Single Button		
CO-TR-P200SE	Fixed Push Button Transmitter, single		
CO-RP-102E	High Power Repeater with battery back-up		
CO-RE-100E	Range Extender (Repeater)		
CO-SRV-100E	Aerocomm Server Transceiver		
CO-TR-ST100BE	Aura Wireless Bed Station, Single		
CO-TR-ST100E	Aura Wireless Pull Cord (Surface Mount)		
CO-TR-9010-W5	Transmitter, paging system, 5 watt with FCC		
CO-PP-9000-AW	Pocket Pager		
CO-DC-064E	AURA 2.0 64 Port Data Collector		
CO-DC-128E	AURA 2.0 128 Port Data Collector		
CO-TU-100-E	AURA 2.0 Wired System Test Unit		
CO-LC-064-E	AURA 2.0 Light Control Unit		
CO-AUR-2000	AURA System for Wireless Applications <ul> <li>Aura 2.0 Software</li> <li>Computer with LCD Monitor</li> <li>Serial Receiver and Cable</li> </ul>		
CO-AUR-2001	AURA 2.0 System for Non-Wireless Systems - Aura 2.0 Software - Computer with LCD Monitor		
CO-AUR-2 DEMO	Dealer AURA 2.0 Demo Kit		
CO-AUR-CLIENT	AURA 2.0 Client Server (Maximum of 10) <ul> <li>Aura 2.0 Client Software</li> <li>Computer with LCD Monitor</li> </ul>		
	(Sheet 1 of 6)		

Series 4000 VISUAL EMERGENCY AND NURSE CALL SYSTEMS ANNUNCIATORS - VISUAL - UL 1069 LISTED		
CO-A-4015-AT	15 LED's In One Row require BB-02 Back Box - 6 1/2"H x 13 1/2" W, Dual Status System	
CO-A-4015-TG	15 LED's In One Row require BB-02 Back Box - 6 1/2"H x 13 1/2" W, Single Status System	
CO-A-4030-AT	30 LED's In Two Rows require BB-02 Back Box - 6 1/2"H x 13 1/2" W, Dual Status System	
CO-A-4030-TG	30 LED's In Two Rows require BB-02 Back Box - 6 1/2"H x 13 1/2" W, Single Status System	
CO-A-4045-AT	45 LED's In Three Rows require BB-02 Back Box - 6 1/2"H x 13 1/2" W, Dual Status System	
CO-A-4045-TG	45 LED's In Three Rows require BB-02 Back Box - 6 1/2"H x 13 1/2" W, Single Status System	
CO-A-4060-AT	60 LED's In Four Rows require BB-02 Back Box - 6 1/2"H x 13 1/2" W, Dual Status System	
CO-A-4060-TG	60 LED's In Four Rows require BB-02 Back Box - 6 1/2"H x 13 1/2" W, Single Status System	
CO-A-4025-AT	25 LED's In One Row require BB-03 Back Box - 5 1/2"H x 19"W, Dual Status System	
CO-A-4025-TG	25 LED's In One Row require BB-03 Back Box - 5 1/2"H x 19"W, Single Status System	
CO-A-4050-AT	50 LED's In Two Rows require BB-03 Back Box - 5 1/2"H x 19"W, Dual Status System	
CO-A-4050-TG	50 LED's In Two Rows require BB-03 Back Box - 5 1/2"H x 19"W, Single Status System	
CO-A-4075-AT	75 LED's In Three Rows require BB-04 Back Box - 7 1/2"H x 19"W, Dual Status System	
CO-A-4075-TG	75 LED's In Three Rows require BB-04 Back Box - 7 1/2"H x 19"W, Single Status System	
CO-A-4100-AT	100 LED's In Four Rows require BB-04 Back Box - 7 1/2"H x 19"W, Dual Status System	
CO-A-4100-TG	100 LED's In Four Rows require BB-04 Back Box - 7 1/2"H x 19"W, Single Status System	
CO-A-4125-AT	125 LED's In Five Rows require BB-05 Back Box - 8 1/2"H x 19"W, Dual Status System	

Cornell AURA 2.0 I	Cornell AURA 2.0 Emergency Response System/Visual Nurse Call System (continued)		
CO-A-4125-TG	125 LED's In Five Rows require BB-05 Back Box - 8 1/2"H x 19"W, Single Status System		
CO-A-4150-AT	150 LED's In Six Rows require BB-06 Back Box - 10 1/2"H x 19"W, Dual Status System		
CO-A-4150-TG	150 LED's In Six Rows require BB-06 Back Box - 10 1/2"H x 19"W, Single Status System		
CO-A-4175-AT	175 LED's In Seven Rows require BB-06 Back Box - 10 1/2"H x 19"W, Dual Status System		
CO-A-4175-TG	175 LED's In Seven Rows require BB-06 Back Box - 10 1/2"H x 19"W, Single Status System		
CO-A-4200-AT	200 LED's In Eight Rows require BB-07 Back Box - 12 1/2"H x 19"W, Dual Status System		
CO-A-4200-TG	200 LED's In Eight Rows require BB-07 Back Box - 12 1/2"H x 19"W, Single Status System		
CO-A-4225-AT	225 LED's In Nine Rows require BB-08 Back Box - 14 1/2"H x 19"W, Dual Status System		
CO-A-4225-TG	225 LED's In Nine Rows require BB-08 Back Box - 14 1/2"H x 19"W, Single Status System		

	(Sheet 3 of 6)
CO-BB-07	Flush Metal Back Box - 11 1/4"H x 17"W x 3 1/2"D
CO-BB-06	Flush Metal Back Box - 9 1/2"H x 17"W x 3 1/2"D
CO-BB-05	Flush Metal Back Box - 7 3/4"H x 17"W x 3 1/2"D
CO-BB-04	Flush Metal Back Box - 6"H x 17"W x 3 1/2"D
СО-ВВ-03	Flush Metal Back Box - 4 1/2"H x 17"W x 3 1/2"D
CO-BB-02	Flush Metal Back Box - 5"H x 12 1/2"W x 3 1/2"D
CO-A-4006	6 LED's on 3 Gang Stainless Steel Plate with Standby/ Resound
CO-A-4003	3 LED's on 2 Gang Stainless Steel Plate with Standby/ Resound
CO-A-4030M-TG	30 LED's In Three Rows - 4 1/2"H x 10"W
CO-A-4030M-AT	30 LED's In Three Rows - 4 1/2"H x 10"W
CO-A-4020M-TG	20 LED's In Two Rows - 4 1/2"H x 10"W
CO-A-4020M-AT	20 LED's In Two Rows - 4 1/2"H x 10"W
CO-A-4010M-TG	10 LED's In One Row - 4 1/2"H x 10"W
CO-A-4010M-AT	10 LED's In One Row - 4 1/2"H x 10"W

Cornell AURA 2.0 E	Emergency Response System/Visual Nurse Call System (continued)
CO-BB-08	Flush Metal Back Box - 13"H x 17"W x 3 1/2"D
CO-SE 01	Desk Top Sloped Enclosure
CO-SE-02	Desk Top Sloped Enclosure
CO-SE-03	Desk Top Sloped Enclosure
CO-SE-04	Desk Top Sloped Enclosure
CO-SE 05	Desk Top Sloped Enclosure
CO-SE-06	Desk Top Sloped Enclosure
CO-SE-07	Desk Top Sloped Enclosure
CO-SE-08	Desk Top Sloped Enclosure
CO-WE 01	Surface Wall Enclosure
CO-WE-02	Surface Wall Enclosure
CO-WE-03	Surface Wall Enclosure
CO-WE-04	Surface Wall Enclosure
CO-WE 05	Surface Wall Enclosure
CO-WE-06	Surface Wall Enclosure
CO-WE-07	Surface Wall Enclosure
CO-WE-08	Surface Wall Enclosure

	EMERGENCY STATIONS - VISUAL	
CO-E-101	Emergency Station With Push-On, Push-Off Switch with Call Placed Light	
CO-E-101/CB	Same as E-101 with CODE BLUE silk screen	
CO-E-201	Emergency Station With Push-On, Push-Off Switch with Call Placed Light, 2-gang	
CO-E-103	Emergency Station With Push-On, Push-Off Switch with Mechanical Drop Flag	
CO-E-104-1	Emergency String Station With On-Off Slide Switch, Call Placed Light	
CO-E-104-1/WP	E-104-1 With Water-Tight Seal	
CO-E-204-1	Emergency String Station With On-Off Slide Switch, Call Placed Light, 2- gang	
(Sheet 4 of 6)		

Cornell AURA 2.0 Emergency Response System/Visual Nurse Call System (continued)		
CO-E-108A	Emergency Station With Push-On, Twist-Off Mushroom Head Pushbutton and Call Placed Light	
CO-E-113	Emergency Station With Push-On, Push-Off Switch with Mechanical Drop Flag	
CO-E-114	Emergency String Station With On/ Off	
CO-E-114/WP	Water-Resistant Emergency String Station	
CO-E-114-1	Emergency String Station With On/ Off and Secondary Wired Contacts	
CO-E-114-3	Emergency String Station With Call Placed Light	
CO-E-214-3	Emergency String Station With Call Placed Light, 2-gang	

	Bed Stations - Visual
СО-В-111	Single Jack Bedside Station with Call Placed Light and Cancel Button
CO-B-211	Single Jack Bedside Station with Call Placed Light and Cancel Button, 2- gang
CO-B-311	Single Jack Bedside Station with Call Placed Light and Cancel Button, 3- gang
СО-В-122	Same as B-111 with Two Jacks, Two Call Placed Lights and Cancel Button
СО-В-222	Same as B-211 with Two Jacks, Two Call Placed Lights and Cancel Button, 2-gang
СО-В-322	Same as B-211 with Two Jacks, Two Call Placed Lights and Cancel Button, 3-gang
CO-B-113	Bedside Station with Push Button to Place Call, Call Placed Light and Cancel Button
CO-E-107	Check-In Station with Momentary Push Button Holding Circuit and Call Placed Light

CALL CORDS & ACCESSORY PLUGS		
CO-SW-106	6' Call Cord with Bed Clip - UL Listed	
CO-SW-110	10' Call Cord with Bed Clip - UL Listed	
CO-SW-206	6' Press Cord Geriatric Call Cord with Bed Clip	
CO-SW-210	10' Press Cord Geriatric Call Cord with Bed Clip	
(Sheet 5 of 6)		

Cornell AURA 2.0 Emergency Response System/Visual Nurse Call System (continued)	
DUTY AND STAFF STATIONS	
CO-DS-110	Duty Station with Pulsating Alarm
CO-D-111	Duty Station With On-Off Tone Switch - UL Listed
CO-D-112	Duty Station With Adjustable Volume Tone - UL Listed
CO-S-111	Staff/Duty Station - E-104 and D-111 on Two Gang Plate - UL List
CO-S-112	Staff/Duty Station - E-104 and D-112 on Two Gang Plate
(Sheet 6 of 6)	

#### Trademarks

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