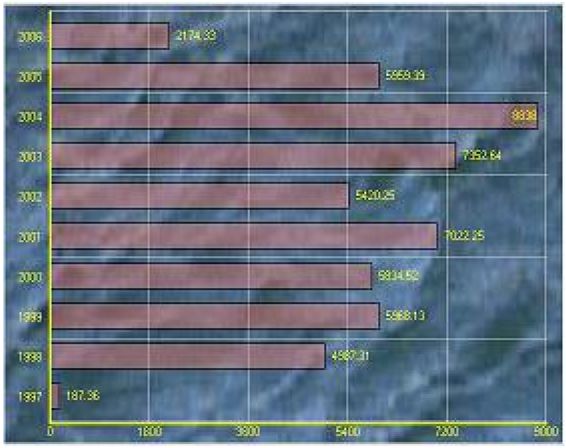
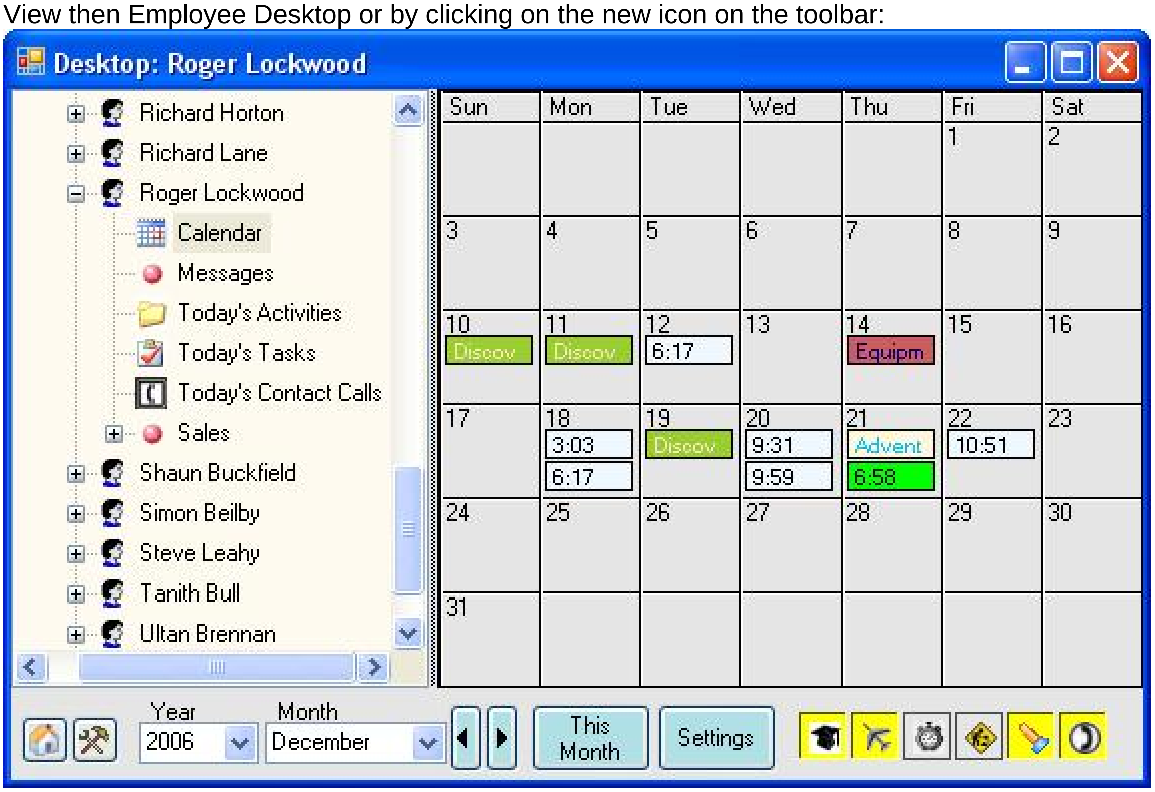
EVE 5 service pack 1 New Features

1/ Charting features have been added to the Payment Method and Profit Center Data Entry forms.

2/ Bar charts can now be used as well as Pie charts. In addition, a date range can now be supplied so you can view sales, payments, etc in the date range. New chart reports have been added to show the **count** of items sold in addition to the value sold.



3/ An Employee Desktop feature has been added. Each Staff Member will be listed and the logged on Employee can see their own tasks, sales, contact calls, etc. Each staff member has their own Calendar so they can see all courses, trips, etc that relate to them. Privileged users can view the Desktop of other employees as well as their own. The Desktop can be viewed by clicking View then Employee Desktop or by clicking on the new icon on the toolbar:



4/ EVE is no longer a dumb blonde! She can be made to speak. To turn on this feature, put a check mark in the 'EVE Speaks' box on the Sound tab of the Options form and then choose in what circumstances you want EVE to talk. This was primarily added for Reminders so EVE will speak the name(s) of the people for whom the reminder is due. This may prevent employees from ignoring the reminder form thinking the reminders are not for them. A suitable sound card is required.

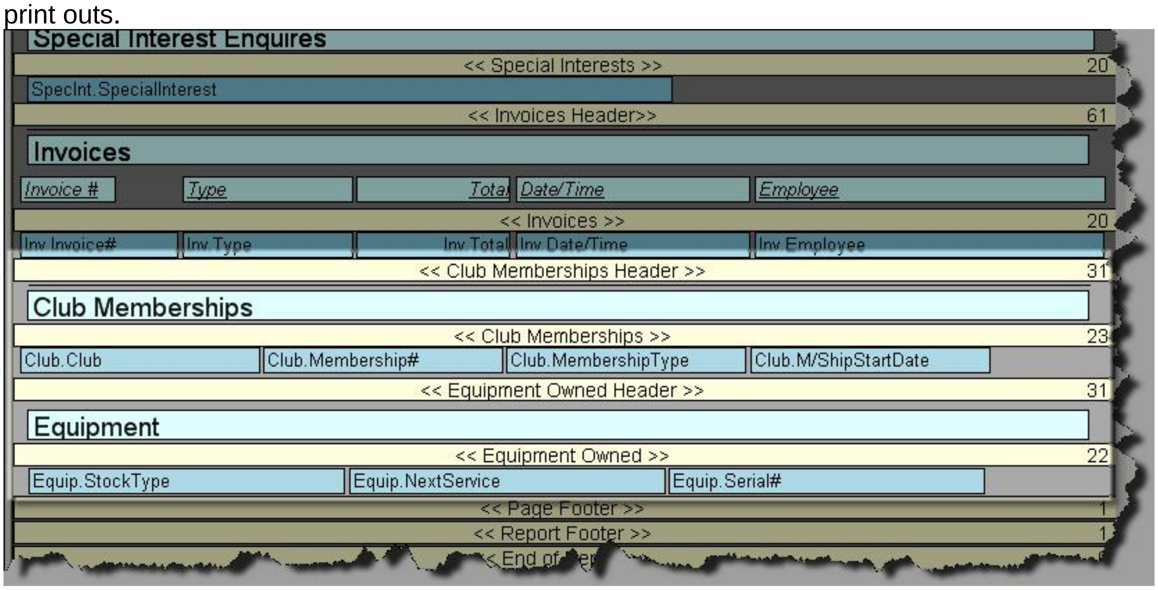
5/ On the initial Connect form that is shown when EVE starts, it is now possible to remove database entries from the list as well as creating new ones. Removing a database entry will simply remove that database from the list, it will not physically delete the database files. To remove a database entry, right click on it and then click Remove.

6/ Extra fields have been added to the Certifications form to represent the date and method that the student picks up their certification card after training.

7/ Extra fields have been added to the Customer form to represent the Insurance expiration date and Doctors Report Received date.

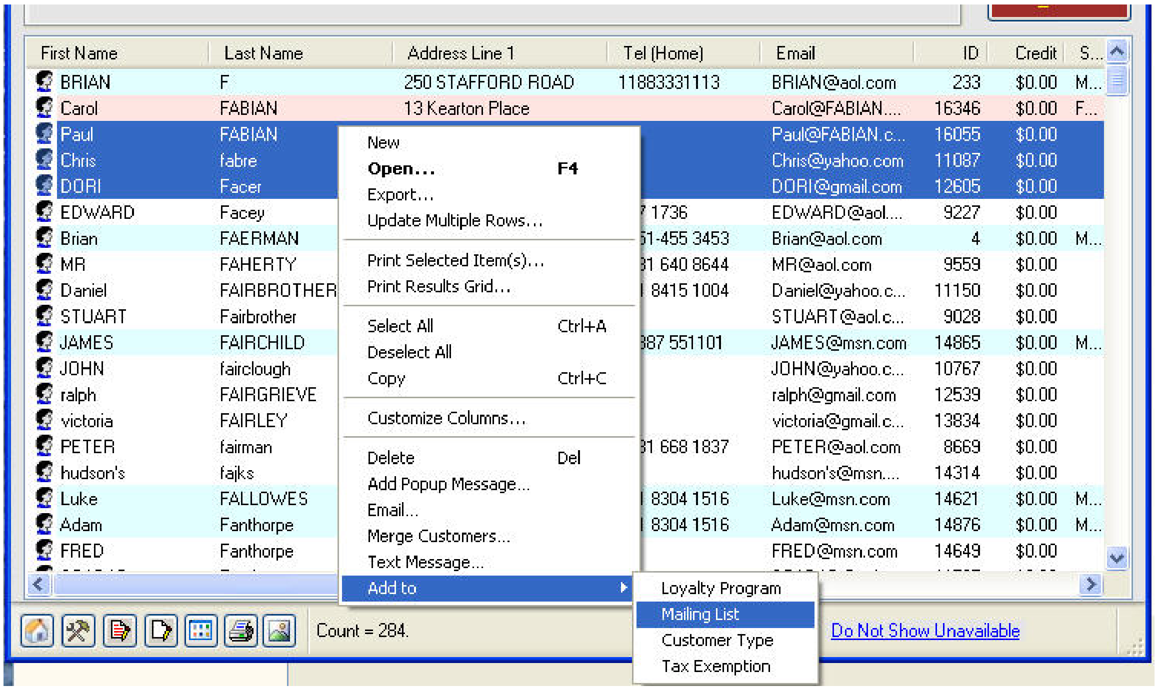
8/ Report Layouts can now be made Unavailable so they no longer appear as a layout that can be printed.

9/ It is now possible to add Equipment Owned and Club information sections to the Customer print outs.



10/ Totals now appear at the bottom of the Cash Drawer form.

11/ The ability to select multiple people on the Customer Search form, right click and then add each of them to a Mailing List or assign them to a particular Customer Type has been added.



12/ Some new tabs have been added to the Options form for Employees, Sound, Email and Text Messaging. Some of the fields on existing tabs have been moved to the new Tabs.

13/ A new option has been added to the Sales tab of the Options form called 'Append Stock Item Description #2 to Line Item'. This was added primarily for multi-lingual locations so e.g. a French description could be appended to the English description on the invoice.

14/ During credit card handling it is possible to configure the processing software so that 'duplicate' transactions are flagged - i.e. if the same amount is charged to the same card as on an earlier transaction, the new transaction will be disallowed. A new button has been added to the credit card form that allows the user to Force through the transaction when necessary if a 'duplicate' is encountered.

15/ It is now possible to do a bulk update of stock items to update the NoOnOrder, Min Level and Ideal Level values as well as the NoInStock value. You can do this by selecting multiple items in the results grid on the Stock Item Search form, right clicking on the selected area and clicking Update Multiple and then the appropriate menu. Use with care!

16/ Additional columns have been added to the Stock Item Search results grid for NoOnOrder, Min Level and Ideal Level.

17/ Stock Items will now show in blue in the Stock Item Search results grid if the number in stock is below the Min Level but greater than zero. This now works in the same way as in EVE4.

18/ It is now possible to manually assign a loyalty card number to a customer when they are added to the loyalty program. This is useful if you have pre-printed cards. Previously, EVE automatically assigned a loyalty card number.

19/ SMTP authentication options have been added. This means that EVEMail can be made to work in systems where authentication of outgoing emails is enforced. The SMTP details can be added on the new Email tab on the Options form.

20/ It is now possible to disallow employees from performing a manual log in where employee swipe cards are being used. i.e. you can insist that employees log in with their cards. To set this option, remove the tick from the 'Employees can Manually Logon' box on the Employees tab of the Options form. A new privilege has been added to override this so an Administrator can still manually log in if necessary. The privilege is called 'Can Manually Log On at all times' and it is in the Admin section of the Privileges page on the Employee form.

Issues Resolved

1/ If 2 service bookings that both contain Labor charges were added to an invoice, the Labor charges both appeared on the same line on the invoice, marked with a Qty of 2. This lead to the total Labor charge being calculated incorrectly. This issue is now fixed - in future 2 line items will appear on the invoice.
2/ Previously, the Non Taxable Sales figure was blank on the Profit Center Tax Report. This has been fixed.
3/ Previously, if you selected text in a text box on a Data Entry form and then pressed Ctrl X to cut the text to the clipboard, EVE asked if you wanted to delete the record. EVE will no longer ask in this case. Instead, you must do Ctrl Alt X to delete the record and Ctrl X will simply cut the text, as expected, with no prompt.
4/ Previously, if you Cloned a Stock Item, the details on the Supplier page were not handled correctly. That issue is now fixed.
5/ The Till Reconciliation report will no longer show Unavailable payment methods.
6/ On some report types, an error was shown when the printer name was being saved during a print. This has been resolved.
7/ When the Rental Check-In report was loaded in the past, all items listed were checked by default. This made it too easy to check-in all items by mistake. The default is now for all items to be unchecked.
8/ During the receipt print out of an invoice containing account payments, the invoice number of the account payments was displayed incorrectly. This has been fixed.
9/ It is now possible to check-in a rental booking without first unlocking the form.
10/ In some circumstances, an 'Object Variable Not Set' error may have resulted during a QuickBooks export where Delivery Item information was exported. This has been fixed.
11/ In some circumstances an error resulted when you clicked Select All to put a check mark next to all Privileges on the Employee form. This has been fixed.
12/ The 'Can Edit Cost Price' privilege was incorrectly checked on the Stock Items form so, in some circumstances, it was not possible to update cost prices even with the privilege set. This has been fixed. 13/ Previously, an error resulted on the Customer page of the Courses form if you tried to manually update the Enrollment Status or Completion Status. This has been fixed.