

ISO NEWS SHEET 2010

INFORMATION SECURITY

ISO 27001

Extract from a study on Information Security/ISO 27001 carried out on the UK MR Industry by the Scottish Govt in 2009:

"Recommendation for Contractors - It is recommended smaller contractors ensure that processes are put in place to demonstrate senior management support of good information security practices."

QUALITY MANAGEMENT

ISO 9001

Comment from the International Organisation for Standardisation

ISO 9001:2008 lays down what requirements your quality system must meet, but does not dictate how they should be met in any particular organization. This leaves great scope and flexibility for implementation in different business sectors and business cultures.

MARKET & SOCIAL RESEARCH

ISO 20252

Extract from Market Research Society Annual Review 2009/10

"During 2009–10 a significant update of the ISO standard for market, social and opinion research (ISO 20252) was undertaken ... to reflect concerns which have arisen in those countries and organisations which have implemented the standard ... to update and review quality management and scope of coverage"

ENVIRONMENTAL MANAGEMENT

ISO 14001

Comment from BusinessLink.gov.uk about environmental management systems

"An EMS can also help you manage your resources, and improves the reliability and credibility of your environmental policy. You can prove to customers that you are committed to meeting your environmental responsibilities by getting your EMS certified"

ISO Quality Training & Consultation

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